

# Our survey says... 'Passwords' are a pain



In **August 2020**, we surveyed **1000 people** who represent a cross section of people in Britain to find out what we all think about password security and how we manage it.

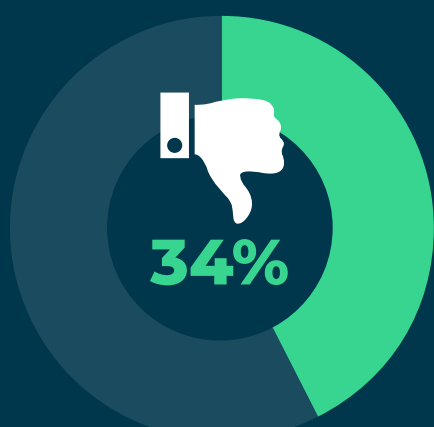
It only took **39 minutes** for our **1,000 respondents** to agree and complete the survey! Clearly this is something you want to get off your chest.

## What we found

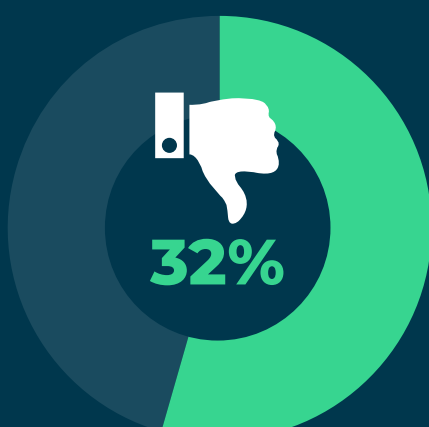
What emerges from our survey is not really a surprise, but confirms our everyday experience: those people with lots of passwords use structured processes and technology to make the process of looking them up easier; those with fewer passwords rely on more basic methods to record passwords and therefore find it more difficult to manage, even with far fewer passwords to look up.

## Managing passwords is a hassle

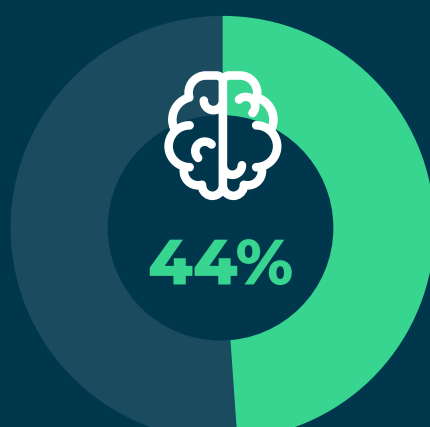
**34%** felt that managing passwords was difficult



**32%** reset passwords daily



**44%** relied on their memory!



Unbelievably **82%** used Post-It notes

Even though **40%** relied on browser autofill.

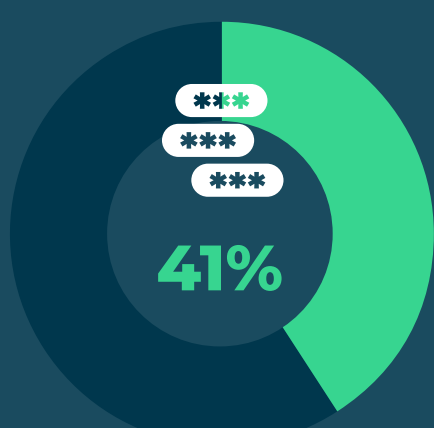
**41%** wanted a better method of remembering passwords

**70%** used Word or Excel documents on computers

**69%** kept passwords in notebooks

## Given managing passwords can be hard, how do you try to make it easier?

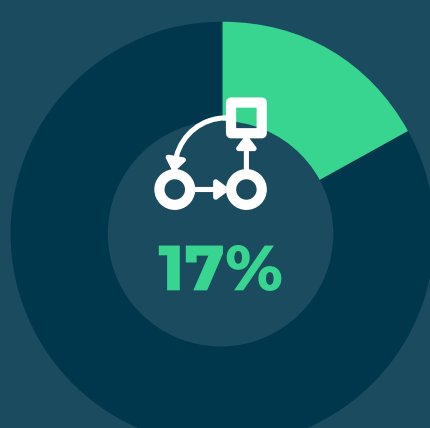
**41%** use the same password for multiple accounts



**13%** use simple passwords to make them memorable



Only **17%** regularly change their passwords



Only **21%** use different passwords for different accounts.

Using a Password Manager app was popular too **44%**

Given all the recent hacking events that have hit British Airways, EasyJet, TalkTalk, Twitter, etc. (it is a long list), only **8%** of us have had our passwords stolen in the past. That is better news than we expected.

## How many passwords do people typically have to manage?

"Interestingly, the more passwords people had to manage, the easier it was for them to cope, as they used technology to keep track"

**1 - 30** Passwords



**31 - 50** Passwords



**Over 50** Passwords



**72%** of people managing less than **30 passwords** relied on memory as their main method of recalling their passwords

**43%** of people managing 31-50 passwords relied on a Word document to look up passwords

Only **12%** of these found this number difficult to manage

If you would like to share your thoughts and experiences managing passwords, why not share them with us and our community



## You don't need to struggle anymore

If you are one of those people who are fed up with the way you manage your passwords, and any other confidential information, and want a low cost, easy to use solution, try the **DataCave app**.



**DataCave only costs 99p per year and it is FREE for the first year.**

There are no hidden extras, **99p per year** gives you access to all the features – no gotchas like having to pay more for unlimited records plus no upsells and no ads.